

Lake County Property Appraiser's Office

Carey Baker, CFA, Property Appraiser

August 1, 2021

Dear Customer:

I'm very pleased to inform you of exciting changes underway at the Property Appraiser's office.

For the past nine months, my office has been involved in the painstaking process of converting our internal tax-roll computer from a 1960's legacy system to a modern, state-of-the-art, system that will carry our office forward and serve our citizens and customers for decades to come. The final part of this massive conversion will begin mid-September, 2021. This will require a period of several weeks in which no updates to the legacy system can be made before the new system can be brought online.

What does this mean for you, the customer?

- Website information will not be updated with new owner, sale, or building information, during this period.
- Custom data requests cannot be accepted.
- New parcel creation for new subdivisions and parcel splits/combinations will be halted.
- New home buyers (after mid-August) may be unable to file online for Homestead Exemption. If you are unable to file online, you may file by mail. Here is a link to the <u>Homestead application</u>. If you owned a home in Florida in the prior 3 years, be sure to also complete the <u>Portability application</u>, it may save you additional money on future taxes. Click <u>HERE</u> for additional exemptions forms.

We understand this may inconvenience some businesses that are reliant upon Property Appraiser data. Please know we are working with our new system provider and making all efforts to limit this disruption to the shortest period possible.

We appreciate your patience as we move forward and grow in the new system. We are confident that in the long-run, all of our customers will benefit from this major technological shift.

Sincerely, Carey Baker, CFA