

## Lake County Property Appraiser's Office

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## How to obtain your VA Benefit Letter

To apply for your VA Disability Exemption, you will need to provide this office a copy of your most recent VA Benefit Letter. The Veterans Administration mails to you a Benefit Letter each December. If you do not have the letter, you can obtain a copy by following these instructions:

- 1. Call 800-827-1000
- 2. Do not press "1", instead, wait for the announcement to provide you options.
- 3. Say "Request Letter" and the system will transfer you to a person who will verify your identity and assist you with obtaining your letter.
- 4. We suggest having your letter faxed directly to our office by the VA. Our fax number is (352)253-2155. You can also have the letter mailed to you and then provide our office with a copy of the letter.
- 5. Once we have received the letter, we will proceed with processing your application.

If you have questions please call our office at (352)253-2150.

You may also contact Lake County's Veteran Services Office at (352) 742-6585 with questions about VA benefits or other VA related information.